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<b>TRANSMITTAL LETTER</b> (General - Patent Pending)			Docket No. <i>SFW</i> YOR920000766US1 (14069)		
In Re Application Of: Debra L. Beibeshheimer, et al. <div style="text-align: center;">DEC 28 2004 PATENT &amp; TRADEMARK OFFICE</div>					
Application No. 09/778,378	Filing Date February 7, 2001	Examiner Isaac M. Woo	Customer No. 23389	Group Art Unit 2172	Confirmation No. 6851
Title: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS					

COMMISSIONER FOR PATENTS:

Transmitted herewith is:

**SUBMISSION OF NOTICE TO FILE  
CORRECTED APPLICATION PAPERS (in duplicate)**

**TRANSMITTAL OF FORMAL DRAWINGS  
SIX (6) REPLACEMENT DRAWING SHEETS**

in the above identified application.

- ☒ No additional fee is required.
- ☐ A check in the amount of \_\_\_\_\_ is attached.
- ☒ The Director is hereby authorized to charge and credit Deposit Account No. **50-0510/IBM** as described below.
- ☐ Charge the amount of \_\_\_\_\_
- ☒ Credit any overpayment.
- ☒ Charge any additional fee required.
- ☐ Payment by credit card. Form PTO-2038 is attached.

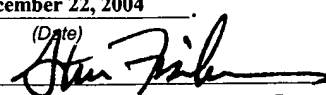
**WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.**

  
Signature

Dated: December 22, 2004

Steven Fischman  
Registration No. 34,594

SCULLY, SCOTT, MURPHY & PRESSER

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on December 22, 2004	
(Date)	
Signature of Person Mailing Correspondence	
Steven Fischman	
Typed or Printed Name of Person Mailing Correspondence	

CC:



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicants:** Debra L. Beibesheimer, et al.

**Examiner:** Isaac M. Woo

**Serial No.:** 09/778,378

**Art Unit:** 2172

**Filed:** February 7, 2001

**Docket:** YOR920000766US1 (14069)

**For:** CUSTOMER SELF SERVICE SUBSYSTEM  
FOR CLASSIFYING USER CONTEXTS

**Dated:** December 22, 2004

**Confirmation No:** 6851

Publishing Division  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**SUBMISSION OF NOTICE TO FILE  
CORRECTED APPLICATION PAPERS**

Sir:

Enclosed are substitute drawings which are in compliance with 37 C.F.R.  
§1.136(a) or 1.136(b), in response to your Notice to File Corrected Application Papers dated  
November 3, 2004.

Any additional charges required in connection with this submission may be  
charged to Deposit Account No. 50-0510/IBM. A duplicate sheet of this sheet is enclosed.

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**CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)**

I hereby certify that this correspondence is being deposited with the United States  
Postal Service as first class mail in an envelope addressed to: Mail Stop Missing Parts,  
Commissioner for Patents, Alexandria, VA 22313-1450, on December 22, 2004.

Dated: December 22, 2004

  
Steven Fischman

This submission is believed to be timely and in compliance with 37 C.F.R. §1.136(a) or 1.136(b). A copy of the Notice to File Corrected Application Papers dated November 3, 2004, is enclosed as required.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Steven Fischman", with a long horizontal flourish extending to the right.

Steven Fischman  
Registration No. 34,594

Scully, Scott, Murphy & Presser  
400 Garden City Plaza, Suite 300  
Garden City, New York 11530  
SF:gc



**UNITED STATES PATENT AND TRADEMARK OFFICE**

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICATION NUMBER <b>09/778378</b>	FILING/RECEIPT DATE <b>02/07/2001</b>	FIRST NAMES APPLICANT <b>BIEBESHEIMER, DEBRA L.</b>	ATTORNEY DOCKET NUMBER <b>14069(YOR920000766US 1)</b>
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**Richard L. Catania, Scully  
Scott, Murphy & Presser  
400 Garden City Plaza  
Garden City NY 11530**

Examiner  
**WOO, ISAAC**

Art Unit  
**2172**

**Date Mailed: November 3, 2004**

## **Notice Regarding Drawings**

Corrected drawings for the above-identified application, received in the USPTO on 2-7-01 are still not acceptable for the reason(s) identified on the attached PTO-948. Applicant is given one opportunity to correct the informalities within a two-month time period from the mailing date of this Notice. **THIS TIME PERIOD IS NOT EXTENDABLE UNDER EITHER 37 CFR 1.136(a) OR 1.136(b).** Failure to take corrective action within the set period will result in abandonment of the application.

ATTACHMENT: PTO-948 Notice of Draftsperson's Patent Review

**RETURN CORRECTED DRAWINGS TO:**  
**Commissioner for Patents**  
**P.O. Box 1450**  
**Alexandria, Virginia 22313-1450**

**Steven Fields**  
**Office of Patent Publication**  
**Publishing Division**  
**(703) 305-8335**

**NOTICE OF DRAFTSPERSON'S PATENT DRAWING REVIEW**The drawing(s) filed (insert date) 2-7-01 are:

- A. ☐ approved by the Draftsperson under 37 CFR 1.84 or 1.152.  
 B. ☒ objected to by the Draftsperson under 37 CFR 1.84 or 1.152 for the reasons indicated below. Corrected drawings are required.

**1. DRAWINGS.** 37 CFR 1.84(a): Acceptable categories of drawings: Black ink or Color (3 sets required).

☐ Color drawings are not acceptable until petition is granted. Fig(s) \_\_\_\_\_  
☐ Pencil and non black ink not permitted. Fig(s) \_\_\_\_\_

**2. PHOTOGRAPHS.** 37 CFR 1.84(b)  
☐ One (1) full-tone set is required. Fig(s) \_\_\_\_\_  
☐ Photographs may not be mounted. 37 CFR 1.84(e)  
☐ Photographs must meet paper size requirements of 37 CFR 1.84(f). Fig(s) \_\_\_\_\_  
☐ Poor quality (half-tone). Fig(s) \_\_\_\_\_

**3. TYPE OF PAPER.** 37 CFR 1.84(e)  
☐ Paper not flexible, strong, white, and durable. Fig(s) \_\_\_\_\_  
☐ Erasures, alterations, overwritings, interlineations, folds, copy machine marks not accepted. Fig(s) \_\_\_\_\_

**4. SIZE OF PAPER.** 37 CFR 1.84(f): Acceptable sizes:  
 21.0 cm by 29.7 cm (DIN size A4) or  
 21.6 cm by 27.9 cm (8 1/2 x 11 inches)  
☐ All drawing sheets not the same size. Sheet(s) \_\_\_\_\_  
☐ Drawings sheets not an acceptable size. Fig(s) \_\_\_\_\_

**5. MARGINS.** 37 CFR 1.84(g): Acceptable margins:  
 Top 2.5 cm Left 2.5 cm Right 1.5 cm Bottom 1.0 cm  
☒ Margins not acceptable. Fig(s) 3, 5  
☐ Top (T) ☒ Left (L)  
☐ Right (R) ☐ Bottom (B)

**6. VIEWS.** 37 CFR 1.84(h)  
 REMINDER: Specification may require revision to correspond to drawing changes, e.g., if Fig. 1 is changed to Fig. 1A, Fig. 1B and Fig. 1C, etc., the specification, at the Brief Description of the Drawings, must likewise be changed.

☐ Views not labeled separately or properly. Fig(s) \_\_\_\_\_

**7. SECTIONAL VIEWS.** 37 CFR 1.84(h)(3)  
☐ Sectional designation should be noted with Arabic or Roman numbers. Fig(s) \_\_\_\_\_

**8. ARRANGEMENT OF VIEWS.** 37 CFR 1.84(i)  
☐ Words do not appear on a horizontal, left-to-right fashion when page is either upright or turned so that the top becomes the right side, except for graphs. Fig(s) \_\_\_\_\_

**9. SCALE.** 37 CFR 1.84(k)  
☐ Scale not large enough to show mechanism without crowding when drawing is reduced in size to two-thirds in reproduction. Fig(s) \_\_\_\_\_

**10. CHARACTER OF LINES, NUMBERS, & LETTERS.** 37 CFR 1.84(l)  
☒ Lines, numbers & letters not uniformly thick and well defined, clean, durable, and black (poor line quality). Fig(s) 2, 6

**11. SHADING.** 37 CFR 1.84(m)  
☐ Solid black areas pale. Fig(s) \_\_\_\_\_

☒ Solid black shading not permitted. Fig(s) 1  
**12. NUMBERS, LETTERS, & REFERENCE CHARACTERS.** 37 CFR 1.84(p)  
☐ Numbers and reference characters not plain and legible. Fig(s) \_\_\_\_\_

☐ Figure legends are poor. Fig(s) \_\_\_\_\_  
☐ Numbers and reference characters not oriented in the same direction as the view. 37 CFR 1.84(p)(1) Fig(s) \_\_\_\_\_  
☐ English alphabet not used. 37 CFR 1.84(p)(2) Fig(s) \_\_\_\_\_

☐ Numbers, letters and reference characters must be at least 32 cm (1/8 inch) in height. 37 CFR 1.84(p)(3). Fig(s) \_\_\_\_\_

**13. LEAD LINES.** 37 CFR 1.84(q)  
☐ Lead lines missing. Fig(s) \_\_\_\_\_

**14. NUMBERING OF SHEETS OF DRAWINGS.** 37 CFR 1.84(t)

☐ Sheets not numbered consecutively, and in Arabic numbers beginning with number 1. Sheet(s) \_\_\_\_\_

**15. NUMBERING OF VIEWS.** 37 CFR 1.84(u)  
☐ Views not numbered consecutively, and in Arabic numerals, beginning with number 1. Fig(s) \_\_\_\_\_

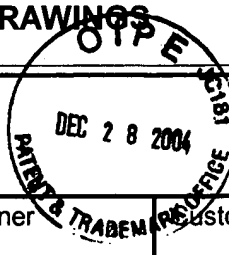
**16. DESIGN DRAWINGS.** 37 CFR 1.152  
☐ Surface shading shown not appropriate. Fig(s) \_\_\_\_\_  
☐ Solid black surface shading is not permitted except when used to represent the color black as well as color contrast. Fig(s) \_\_\_\_\_

**COMMENTS:**Reviewer S. Fields

If you have questions, call (703) 305-8404.

Date 11-3-04

Attachment to Paper No. \_\_\_\_\_

**TRANSMITTAL OF FORMAL DRAWINGS**Docket No.  
YOR920000766US1 (14069)In Re Application Of: **Debra L. Beibesheimer, et al.**

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
09/778,378	February 7, 2001	Isaac M. Woo	23389	2172	6851

Invention: **CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS**Address to:  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Transmitted herewith are:

6 sheets of formal drawing(s) for this application.

☒ Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).

Signature

Steven Fischman  
Registration No. 34,594

SCULLY, SCOTT, MURPHY &amp; PRESSER

Dated: December 22, 2004

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

December 22, 2004

(Date)

Signature of Person Mailing Correspondence

Steven Fischman

Typed or Printed Name of Person Mailing Correspondence